



Haverling

LONDON BOROUGH

Quarter 1 Performance Report 2019/20

Individuals O&S Sub-Committee

3rd September 2019

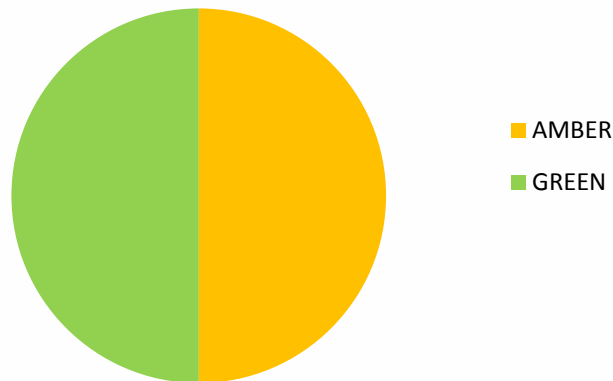
About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q1 performance figures are available for both indicators.

Q1 Indicators Summary



Of the two indicators:

1 (50%) has a status of **Green** (on track) and **1 (50%)** has a status of **Amber** (within target tolerance)

Quarter 1 Performance

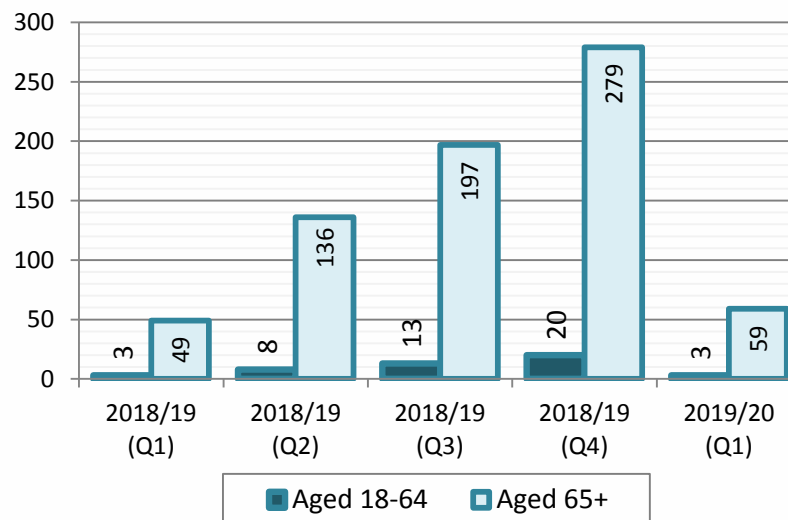
Indicator and Description	Value	Tolerance	2019/20 Annual Target	2019/20 Q1 Target	2019/19 Q1 Performance	Short Term DOT against Q4 2019/20		Long Term DOT against Q1 2018/19	
% of service users receiving direct payments	Bigger is better	5%	36.5%	36.5%	AMBER 36.2%	→	36.2%	↑	33.6%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	5%	600	142.6	GREEN 127.1	↑	601.1	↓	106

Positive Performance

- Better than target (where lower is better) for the rate of permanent admissions for service users aged 65+ into nursing or residential care.
- More Service Users receiving Direct Payments – increased from 660 in June 2018 to 694 in June 2019.

ADULT SOCIAL CARE

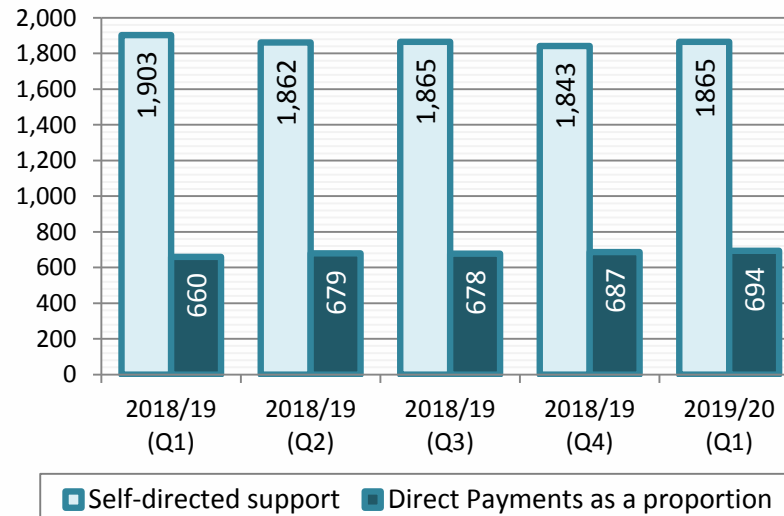
DP 09: Permanent admissions to residential and nursing care homes



By the end of Q1, there had been 3 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is the same when compared to Q1 in 2018/19. There have been 59 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2018/19 there had been 49.

ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q1, there were 1,865 service users receiving self directed support, compared to 1,903 at the same stage last year. There was an increase in the take-up of direct payments from June 2018 compared to June 2019 (660 in June 2018 compared to 694 in June 2019).

Any questions?

